

## Notice of Invitech ICT Services Kft. on the amendment of the General Terms and Conditions

Dear Customer! We hereby inform you that we are amending the General Terms and Conditions ("GTC") of Invitech ICT Services Kft. (1013 Budapest, Krisztina krt. 39.) ("Service Provider") as described in this notice.

**Date of entry into force of the amendment to the GTC: 15 April 2023.**

**Details of the changes to the GTC are summarised below:**

### **A) Main reasons for amending the GTC**

1. The clarification of the text of the GTCs with no or minimal impact on the rights of Customers in the interests of clarity and non-contradiction, taking into account the provisions of Article 132 of the Eht. (Act on Electronic Communication);
2. We are changing our registered office, so we are clarifying the details of the Service Provider;
3. We add a list of the legislation referred to in the GTC and the related obligations of service providers;
4. We are phasing out certain business internet services with bandwidth that are no longer available for sale;
5. Introduction of a national emergency medical care number;
6. Change of tariffs.

### **B) Changes to the Bodytext of the GTC**

- 1.) 1.1: As of 1 April 2023, the address of our registered office will change to **1013 Budapest, Krisztina krt. 39.** The company registration number will be changed upon registration of the change of the registered office with the Commercial Court and will be transferred without separate notification after the change of the registered office takes effect.
- 2.) 1.2: our personal customer service is available at the new address of our headquarters.
- 3.) 10.2.1: our Data Protection Officer can be contacted at the new address of our registered office.
- 4.) 1.4 (7): the list of legislation referred to in the GTC is supplemented by Act XXXIV of 1991 on the organisation of gambling.
- 5.) 5.3.3: the temporary unavailability of electronic data that may be ordered by the gambling supervisory authority is added to the GTC.

### **C) Changes to the Annexes to the GTC**

- 1.) Annex 1, 1.6.3: Ethernet-based Virtual Private Network services (L2VPN, Carrier Ethernet) have been merged.
- 2.) Annex 1, 1.7.3, Annex 2, 6.3: based on the information provided by the co-service provider, the **300 Mbit/s** business Internet packages available in the service area of Magyar Telekom will be phased out, the existing services will be reconciled and operationally modified to the packages currently available.
- 3.) Annex 1, 2.3.4: the definition of access privilege levels has been extended to include the availability of the VMware management interface.
- 4.) Annex 2, 1.2.4.1: the toll-free number **1830** for the National Emergency Medical Service has been added to the Emergency and Special Calls table.
- 5.) Annex 2 3.2.1: the domain name registration and maintenance service, in line with the delegation rules, is available on an annual fee basis, so we have deleted the one-off and monthly fee fields.

If the amendments described above contain any provision that is disadvantageous to our Customer, the Contract may be terminated by our Customer with immediate effect within **45 days** of the date of publication of this Notice on the Website (**16 March 2023**), without further legal consequences, even during the fixed term. If the Customer does not exercise its right of termination within this period, this shall constitute acceptance of the amendments to the GTC.

The provisions of the GTC and the Contracts not affected by this amendment shall remain in force unchanged. The consolidated text of the amended GTC will be available on our website from 16 March 2023 ([invitech.hu/aszf](https://invitech.hu/aszf)).