

Declaration – Lifting the restriction on fraudulent calls (Fraud)

Setting related to the telephone services provided by Invitech ICT Services Ltd.

1. Service provider details

Invitech ICT Services Ltd.		Received:
Registered seat:	1013 Budapest, Krisztina krt. 39., Hungary	
Mailing address:	2041 Budaörs, POB 1444, Hungary	
Company registration number:	Cg. 01-09-414291	
Customer service:	+36 1 884 4242	
E-mail address:	vip@invitech.hu	
Administrator:		

2. Details of the Declarant (Customer)*

Name:		Invitech customer code:	
Registered office:		Company registration number or other registration number:	
Tax number:		Contact:**	

*All fields are mandatory! **Email address (or telephone number) where the declaration can be consulted.

3. Background

In order to prevent and mitigate damages from fraudulent calls resulting from unauthorized access to Subscriber terminal equipment, the Service Provider shall limit the callability of the countries most affected by fraud and within these countries the callability of certain number ranges (prefixes) by default, taking into account the provisions of **clause 5.2.2 of the GTC** when activating a new telephone service and for existing services from which fewer than **10** calls have been made in **the last 6 months of 2023**.

When calling a number starting with a prefix that is subject to restriction, the caller will hear a toll-free information text and the international call will not be successful, avoiding an unexpectedly high bill.

4. Declaration

I declare that I am **aware of my responsibility and do** not wish to be protected against Fraud calls, and I request that the restriction be lifted on the telephone number(s) provided, in view of the risks (bill complaints) detailed in **point 6.3.4 of the GTC**.

Serial number	Address of installation site	Service ID	Telephone number(s)*

*If no phone number is provided, the restriction will be lifted from all phone numbers under the Service ID.

A list of the countries concerned is available on the Service Provider's website (invitech.hu/aszf) and at the Customer Service. The **prefix** in the table indicates the beginning of the number to be dialled after the international prefix "00", which also includes the country code of the country concerned. Not all number ranges within a country are necessarily affected. Prefixes cannot be regulated individually.

5. Other provisions

5.1 The Declarant (Customer) declares that the pieces of information provided above are true and correct.

5.2 In the case of a declaration sent electronically, the Parties shall be deemed to have made the declaration available to the addressee at the time of sending, unless proven otherwise, provided that a request received after **4 p.m. on a working day** shall be deemed to have been received by the Service Provider on the next working day. On the basis of a duly completed declaration, the Service Provider will carry out the lifting of the restriction within **3 (three) working days** of receipt of this declaration.

Date:

Official signature of the declarant

Information

5.2.2 (5) In order to prevent and mitigate damages from fraudulent calls resulting from unauthorized access to the Subscriber's terminal equipment, the Service Provider shall limit the callability of the countries most affected by fraud and within these countries the callability of certain number ranges (prefixes) by default. The Customer may request in a declaration that the restriction of the telephone service under this clause be lifted or reactivated, taking into account the risks detailed in **clause 6.3.4 of the GTC**. The list of countries and prefixes subject to restriction may change based on the Service Provider's traffic analysis. The current list is available at the Customer Service and on the invitech.hu/aszf website. The Service Provider will remove or reactivate the restriction within **3 (three) working days** after receipt of the declaration. When calling a number starting with a prefix that is subject to restriction, the caller will hear a toll-free information text and the call will not be successful, thus avoiding an unexpectedly high bill.